1. Assessed application patches and updates at development, testing and quality assurance stages.
2. Designed, executed and maintained automated test scripts for in-project deployment.
3. Resolved technical issues and forecasted troubleshooting complications during software trials.
4. Tested software to assess optimal in-project deployment.
5. Provided technical support during software installation and configuration.
6. Conducted software compatibility tests with programs, hardware, operating systems or network environments.
7. Interacted with software application developers and customer service teams to clarify design specifications, test requirements, and address defect resolutions.
8. Used [Software] to report, track and monitor defects, including [Type] and [Type] problems.
9. Wrote technical documentation to expedite new team member training, successfully training [Number] new team members in [Year].
10. Troubleshot with end-users and development teams to reproduce, investigate and debug software.
11. Identified development issues by using various [Type] and [Type] testing techniques.
12. Created and executed automated software test plans, test cases and test scripts to uncover, identify and document software problems and causes.
13. Developed and executed QA test cases, scripts and procedures for automated software maintenance.
14. Improved product usability [Number]% by creating feature enhancement requests and performing systems analysis on existing products.
15. Collaborated with [Job title] to establish, meet and maintain quality assurance thresholds based on best-practice tools.
16. Used [Software] and [Software] to create and execute automated test scripts.
17. Operated under Agile and Scrum frameworks to complete releases every [Timeframe] and well-organized sprints.
18. Debugged code and located root causes of problems by reviewing configuration files and logs.
19. Identified and tracked defects with [Software] and supported developers in resolving problems by completing additional tests.
20. Reduced overall testing hours [Number]% by writing and optimizing automation test scripts in [Software].